

# European Warranty for 3M Window Film

## Limited Warranty

3M warrants to the first customer of the 3M Window Film (“the Product”) identified in the fully completed and signed Record of Installation that if the Product has been correctly applied by an authorised 3M Window Film Dealer or Applicator (whose name appears on the Record of Installation) but peels, cracks, crazes or fails to adhere by reason of defective Product during the applicable warranty period shown hereafter, it will supply new product free of charge. Additionally the colour stability of 3M Automotive Window Film Crystalline and Color Stable Series’ are covered by this warranty. 3M also warrants reasonable cost of removal and reapplication for the entire window film range and for the entire applicable warranty period.

### This Warranty is only valid where:

- The Product has been applied by an authorised 3M Window Film Dealer or Applicator; and
- The Product has been applied in accordance with the instructions as outlined in the 2015 3M Window Film Manual; and
- The customer notifies the authorised 3M Window Film Dealer or Applicator in writing within one month of the defect appearing; if it is not practical for the customer to notify the authorised 3M Window Film Dealer or Applicator, written notice should be given to the country Sales Manager of the Commercial Solution Division at 3M; and
- The Record of Installation (in the form attached) was fully completed and signed on or around the time of completion of the installation and this is supplied along with any notice of defect.

### This Warranty is not valid where:

- The film was not installed by an authorised 3M Window Film Dealer or Applicator; or
- The Record of Installation was not fully completed and signed on or around the time of completion of the installation; or
- The product is removed by the customer before 3M and the authorised 3M Window Film Dealer or Applicator have inspected a reported defect; or
- The failure is due to a glass or a framing system failure; or
- The product has been modified or repaired by a person not authorised by 3M; or
- The product has been subjected to abnormal use, misuse or neglect; or
- The product has not been installed in line with the installation guidelines recommended in the 2015 3M Window Film Manual; or
- The product defect is due to a lack of, or improper maintenance and cleaning not in conjunction with 3M’s recommendations; or
- The product is over 5 years old since the date of purchase before it was installed; or
- Prior to the installation, the product was not stored in its original packaging nor under the environmental conditions as recommended by 3M.

Where 3M Window Film is sold through distribution or applied by a non-authorised 3M Window Film Dealer or Applicator, 3M’s warranty applies for a maximum of 1 year across all products.

In the event of a successful claim resulting in new film being applied, the warranty period for the replacement film will only be as long as the remaining period from the previous installation.

This Warranty is given in place of and excludes all other warranties and conditions, whether express or implied by statute or common law. Nothing in this Warranty shall be deemed to exclude or restrict 3M's liability for death or personal injury resulting from 3M's negligence. 3M shall not be liable for any consequential or indirect loss or damage whatsoever whether arising from the supply of the Product, its use, from any defect or failure in its performance or in any other way. 3M's liability under this Warranty shall never exceed the cost of replacing the Product.

This Warranty may only be assigned by the customer during the Warranty Period and only then with 3M's and the authorised 3M Window Film Dealer or Applicator's prior written consent.

Many factors beyond 3M's control and uniquely within the user's knowledge and control can affect the use and performance of a 3M product in a particular application. Given the variety of factors that can affect the use and performance of a 3M product, the user is solely responsible for evaluating the 3M product and determining whether it is fit for a particular purpose, suitable for user's method of application and will fulfil the local law for automotive windows. All issues regarding warranty and liability for the product and the effect of its use are governed in accordance with the provisions of the appropriate contract of sale unless local laws dictate otherwise. Valid from March 2016.

## European Care instruction for 3M Window Film

You have purchased a premium product. Therefore please read the following instructions carefully.

The initial adhesion of 3M Window Film takes at least 48 hours to be reached. Final adhesion can take up to 30 days due to evaporation of the application fluid and this process is also dependant on the surrounding environment. During this period the film must not be cleaned.

Cleaning of 3M Window Film:

- Clean with water and soap/ non-abrasive cleaning solutions.
- Do not use strong acidic or alkaline solvents or harsh detergents that may damage the hard coat.
- Use more water than for cleaning of regular window panes.
- Do not clean without water.
- Change the cleaning water solution regularly to ensure dirt particles do not scratch the film.
- Wipe with a soft rubber squeegee, soft cloth or sponge.
- Do not use any kind of abrasive or sharp products that may scratch the surface,
- Dry the windows gently with non-abrasive cloths or wipes.

Clean 3M exterior window films at least twice a year. A water hose can be used to remove any dirt or dust.

3M Window Films are highly engineered, but their surface is not the same as glass, therefore we ask you to treat them with care.



3M Approval:

Place and date:

Signature:

## European Warranty Table for 3M Window Film

### 3M Sun Control Window Films for interior application

	Vertical & horizontal application
Prestige	15 years
Night Vision	12 years
Silver	10 years
Neutral	10 years
Nickel	10 years

### 3M Sun Control Window Films for exterior application

	Vertical application (90° to 75°)	Horizontal application (74° to 0°)
Prestige Exterior**	10 years	7 years
Silver Exterior*	7 years	5 years
Neutral Exterior*	7 years	5 years
Silver Plastic*	4 years	3 years

### 3M Safety & Security Window Films for interior installation

	Vertical & horizontal application
Scotchshield™ Ultra	15 years
Safety	10 years
3OPL	5 years
Impact Protection Profiles (IPP)	Same warranty as the safety film it is attaching
Impact Protection Adhesive (IPA)	Same warranty as the safety film it is attaching

### 3M Safety & Security Window Films for exterior application

	Vertical application (90° to 75°)	Horizontal application (74° to 0°)
Safety Exterior**	7 years	5 years

### 3M Safety & Solar Combination Window Films for interior installation

	Vertical & horizontal application
Scotchshield™ Ultra Prestige	15 years
Scotchshield™ Ultra Night Vision	12 years

### 3M Climate Control Window Films for interior installation

	Vertical & horizontal application
Thinsulate™ Climate Control	10 years
All Seasons Amber	8 years
All Seasons Silver	8 years

### 3M Light Management Films for interior installation

Daylight Redirecting Film	10 years
---------------------------	----------

### 3M Automotive Window Films for interior installation

Crystalline	10 years
Color Stable	7 years
Scotchshield™ Automotive Security	6 years
FX-HP	5 years
FX-ST	3 years
Black Shade	1.5 years

\* Edge sealing is mandatory for warranty on these products. Recommended edge sealer is 3M Hybrid Adhesive 760.

\*\* Edge sealing only mandatory on edges that would be exposed to water or snow for prolonged periods of time.

